

DELIVERIES

*When placing an order for Delivery, it's always best to give your order as early as possible. All deliveries are picked the morning before. Therefore, if an order is cancelled or changed once picked there will be a restock fee of 35%. We ask for a 48-hour notice for deliveries.

*48 Hour notice is needed in Peak season to place an order for Delivery. In off season, same day or next day is available.

*Remember to let your Sales Rep know if delivery address is different from the one on file.

*If a Bill of Lading is needed rather than Invoice upon delivery, be sure to let us know.

*You may request Morning or Afternoon deliveries, but we can't guarantee exact times. Our shipping department schedules deliveries the evening before once all orders are loaded. They take preference of time in consideration. The earliest we can let you know your delivery slot is late afternoon the day before your scheduled delivery.

*We deliver to your location or Jobsite

*We deliver to the city of Chicago, south, west & northern suburbs, west to Rockford, IL area, and north to Madison & Milwaukee, WI markets. With these defined delivery zones, we can ensure that our live plants are delivered within one business day. Our truck drivers know our customers and their delivery preferences, many have been with us for over 10 years!

*Delivery is \$50-\$125 depending on location

*Minimum \$250 order for delivery

Delivery Procedure

- 1) Place Order
- 2) Check over your acknowledgement when it arrives to be sure order is correct
- 3) Make any and all changes needed by 48 hours prior to Delivery
- 4) Be sure that any specific instructions are noted on your confirmation for our drivers
- 5) Invoice will be sent out upon Delivery
- 6) Payment is taken upon delivery for any C.O.D accounts

We can and do sell out material so the earlier you book your orders, the better